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East Scarborough Storefront

ISSUE 5

SPRING



Part I Complete!

On May 13, over 150 residents, partners, and supporters helped us celebrate the opening of our brand new resource centre. The centre is the culmination of nearly two years' worth of community consultation and youth planning and design, largely organized by Storefront's Jaime Elliott-Ngugi and led, mentored, and supported by ArchiTEXT and Sustainable.TO.

Ajeev and the Community.Design.Initiative

KGO is one of the 13 priority neighbourhoods in Toronto, and having a Police Station in the centre of our community gave us a bad name. Changing that police station into a resource centre totally flips the reputation around and gives the community a chance to grow and to bloom.

Storefront, as expected, didn't design this building in a conventional way. They gave the opportunity to local youth, mentored by professional architects and designers. In one big workshop, the mentors and Storefront staff gave these youth free reign to design what they wanted the final Storefront to be. It was only supposed to be for one day but it turned into the Community Design Project.

When I found out that we were going to have a program that

allowed youth to design a building, I thought it would have been chaos...kids don't have a lot of knowledge about architecture. When I was 10 years old, all I wanted to do was break things.

Working with the Storefront has brought me closer to my community. It allowed me to step into a role, it allowed me to put on the shoe of a construction worker or architect, or a so-called white collar job. It gave me a feel of what that person would do. Being able to make these huge decisions is kind of amazing, but this is exactly what Storefront does. It allows people to have different experiences in their lives. I am pretty sure that no other 10 year old kid will ever be able to say where he wants this wall to go or what colour she wants this paint to be.

My parents are from India. They came here about 30 years ago. My dad told me he came here because in India it was hard for him, financially and the environment, and moving here gave me so many different options.

My dad actually goes around to his friends and says, hey my son is a youth ambassador at the Storefront. It makes me feel happy knowing he is happy; he didn't have these opportunities that I have, that the Storefront gave me, that Canada gave me... it gives him fulfillment being a father.

Storefront really does work with the community and opens up all sorts of possibilities. Without this, the community would not be what it is today! — **Ajeev Bhatia**, Storefront Youth Ambassador (see p. 10)

New Partnership— KGO and UTSC

The University of Toronto Scarborough (UTSC) Campus, the East Scarborough Storefront, United Way Toronto and Galin Foundation have teamed up to develop new interactions for supporting and strengthening the KGO community by linking residents and

local initiatives with students and faculty at UTSC. The Storefront will be the local lead on this initiative and is looking to develop new collaborations that will support agencies and residents in the KGO community, while creating community-based experi-

ences that will enhance students' civic engagement and learning opportunities. If you have an idea and would like to discuss it, please contact **Ewa Cerda** at ecerda@thestorefront.org or 647-347-1693 ext. 30.

Immigrant Women's Health Centre



Storefront has recently entered into a partnership with Immigrant Women's Health Centre (IWHC). The first of more dates to come is June 1. For over 30 years, IWHC has been providing culturally sensitive and language accessible medical care, counselling and

support for sexual healthcare issues to women across the GTA. We serve our clients in 11 different languages with an all-female Centre and medical staff. Our services are free and we see clients regardless of their status as immigrants, refugees or non-status persons.

IWHC's mandate is to empower women to be well-informed about their reproductive health needs and choices, and to provide information, education and services in order to facilitate that self-care.

In partnership with workplaces, agencies and community groups across the City of

Toronto, we bring our Mobile Health Clinic to various sites to provide sexual healthcare services to women in the communities where they live and work. These services include Birth Control and Family Planning; STI, breast and cervical screening; and Pap tests as well as referrals for other clinical services.

— **Sharisa Mohamed**
Immigrant Women's Health Centre; 416-323-9986 ext. 33
smohamed@immigranthealth.info

June 1, 10-3; by appointment only. Phone 416-208-9889 by May 25 for an appointment.

New: MS Society at Storefront

Scarborough Chapter



The Multiple Sclerosis Society of Canada is growing and their Scarborough Chapter has just moved into their new location at the East Scarborough Storefront.

The MS Society offers a range of programs which include support groups, financial aid, yoga classes and access to educational seminars, events

and much more. The Scarborough chapter believes that MS doesn't have to be A Mess! & Together we can put an end to the complications and difficulties that accompany this very serious illness.

If you or someone you love is living with Multiple Sclerosis we are here to help! Visit our website at www.Scarboroughms.ca. Stop by and meet one of our members or volunteers at the

Storefront every Friday. With major events happening throughout the year, the chapter always welcomes new members, volunteers or anyone looking for more information on MS.

We look forward to meeting you!

—The volunteer squad at The MS Society of Canada, Scarborough division

Friday Drop-in or Phone-in, 9:30-12:30; 416-208-9889

Girl's Group Thriving

The "Girls Group" is an after school program offered by Scarborough Centre for Healthy Communities (formerly West Hill Community Services) in partnership with East Scarborough Storefront that started in the year 2009. The program is organized and facilitated by the Outreach Youth Counselor and runs every Tuesday from 4:00-6:00, engaging participants in discussions, workshops and activities while recognizing each girl's gifts. Since the program start date in October, the "Girls Group" has had workshops on topics such as online safety, conflict resolution and healthy friendships. The girls

have also enjoyed cooking, decorating their hands with henna, movie nights, going on trips and working on art projects. We look forward to continuing programming throughout the school year and attending events planned for the participants during summer. If you would like to know about other programs and services Scarborough Center for Healthy Communities offers for youth, please contact Arifah.

– **Arifah Yusuf**, Outreach Youth Counselor
 Scarborough Centre for Healthy Communities (SCHC)



(formerly West Hill Community Services)
 416 642-9445 ext. 4021
ayusuf@schc.ontario.ca

New Community-wide Website

In late 2009, the Communications Committee of the Kingston-Galloway/Orton Park Neighbourhood Action Partnership launched a community website: www.ourkgocommunity.com. The website was designed by a group of students from the University of Toronto, who completed a Service Learning placement in the community. As part of their placement, they met with the Communications

Committee to learn more about the community and website needs. The students presented an easy to maintain website, which has been up and running for about two years now. The site provides general information about the community, postings about upcoming events, workshops, and opportunities. Submissions to the site are welcome, as is any feedback (info@ourkgocommunity.com).

The goal is to continue to build the site into a vibrant online hub for the community, a spot where residents can go to find out what is happening.

– **Andrea Raymond**, Cultural Outreach Officer, Cedar Ridge Creative Centre
 Communications Committee, Neighbourhood Action Partnership

Goodbye and Thank You

As many of you know, funding cuts hit the settlement sector hard this year. We've had long, consistent and valuable relationships with some of those agencies affected by deep cuts which are therefore no longer able to run their programs and services with us. Other agencies or individuals have been unable to continue at Storefront for other reasons, unrelated to the cuts. On behalf of all of us at Storefront we would like to thank them all for their years of service to Kingston-Galloway/Orton Park. They will be missed, but certainly not forgotten!

- Jayanthie Reynold**, South Asian Women's Centre
- Supreeti Singh**, South Asian Women's Centre
- Hakima Yusufi**, Afghan Association of Ontario
- Dr. Richard Doan**, Psychiatrist, Inner City Health Associates
- Shahnaz Perveen**, Catholic Crosscultural Services
- NoelleKadin**, Seniors Fitness Instructor



Back to Funding axed for Toronto immigrant agencies

Funding axed for Toronto immigrant agencies

December 23, 2010

Nicholas Keung



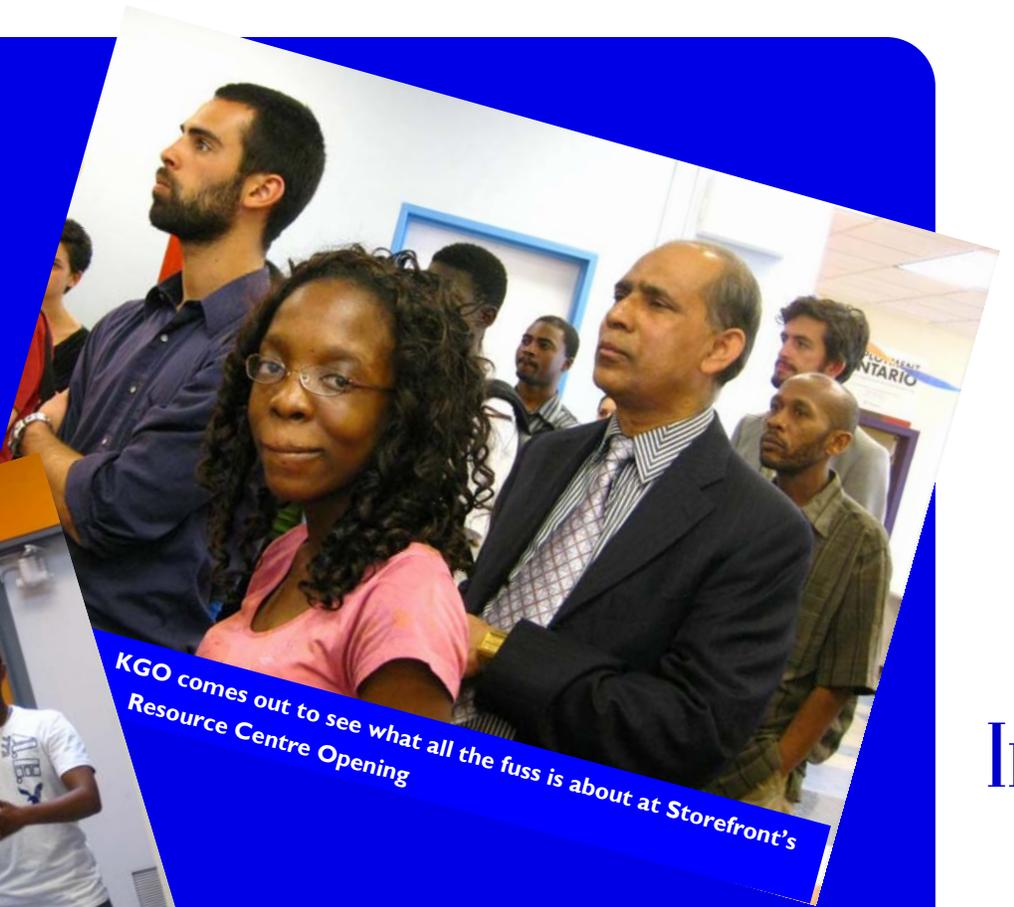


Seeds getting exchanged at Seedy Saturday



KGO residents showed up en masse on a rainy Community Clean-Up Day





KGO comes out to see what all the fuss is about at Storefront's Resource Centre Opening

Ins



Storefront's Youth Ambassadors say a few words



The Community Design Initiative team takes a break from all their hard work.

Kennedy House Re-visioned

VOTE FOR KENNEDY HOUSE
In the Pepsi Refresh Contest
www.refresheverything.ca/

For just over two years, Kennedy House has partnered with East Scarborough Storefront servicing the Kingston-Galloway/Orton Park community. Experienced staff

facilitates valuable programs to youth intended to effectively deal with the demands and challenges of everyday life. We are devoted to the principles of child and youth welfare, the integrity of healthy relationships, and the importance of individual care planning.

Kennedy House offers the Homework Club, a drop in program that runs on Tuesday and Thursday evenings from 4:30-6:30pm. Student volun-

teers help participants with homework, reading and other educational activities. Plenty of space is available so feel free to come by, get some help with homework, have a snack, make friends and have fun! We also operate an After School Drop in program every Monday from 4:00-5:30pm. Participants learn through fun activities such as crafts, leadership skills, small group activities, jewelry making and beading among others. This program is open to any child aged 8+ and snacks are provided. Plenty of spots available—come join us!

Kennedy House will also be hosting the Annual Community BBQ which is scheduled to take place on Wednesday July 20th 2011 at Storefront. Stay tuned for more updates regarding this exciting event! As Kennedy House enters its

40th Anniversary, we are excited to continue this programming into the school year and to continue building working relationships with families within the Storefront community. Kennedy House is committed to continuing the partnership with Storefront and is looking forward to expanding programs and services!

For more information regarding Kennedy House programs please contact Zohrain at 416 299-3157 or outreach@kennedyhouse.org —**Zohrain Mandan**, Community Program Facilitator; Kennedy House Youth Services Inc

Afterschool Drop-in: Mon.s 4-5:30
Homework Club: Tues.s & Thurs.s 4:30-6:30
Stay tuned for summer programs

Storefront Tip Sheet

New

MS Society: Fri. 9:30-12:30
Arising Women Tai Chi: Fri 1-3
Pension clinics, Service Canada (upcoming)

Greening Storefront

Storefront's new Greening Committee is looking for suggestions on how to "greenify" Storefront (let Deena know).

- Please print double-sided when possible (the printer will do it automatically; ask me if you don't know how!)

Please use Storefront's cutlery, cups, etc. whenever possible

Procedures

- Remember to take a copy of your appointment sheet and to come out to meet clients before appointments
- Please remember to record your statistics in the binder on the way out (programs only)
- Attractive, informative, and

brief flyers (electronic and hard copy) help promote your services at Storefront – please be sure to provide us with updated flyers before new programs or workshops

- Please notify Deena if there are scheduling changes or cancellations

Kitchens

- Feel free to use our staff kitchen (to eat, use fridge, microwave, cutlery, etc). Please put cups and dishes in the dishwasher

- Programs are welcome to use everything in the program kitchen unless it is labeled.

- Please throw out old food
- ### Safety

- Passageways should be clear (eg. please mind where scooters are kept in hallways)
- The "Page All" buttons on your phones cause the inter-

com to go off and alerts staff to find the emergency

- Safety horns in each program room and staff offices sound the alarm in case of fire; please be very careful with these as they are extremely loud

- Fire safety: close doors to affected area; use safety horn; exit through nearest exit

- Incident reports must be filed for all incidents

- First aid kits are at the front desk and housekeeping closet; anyone administering first aid must wear protective gloves; anyone administering CPR must use mouth protection

Opportunities

Let Deena know if you are interested in getting involved with Neighbourhood Action Partnership, Local Immigration Partnership, or Storefront committees: Steering, hiring, building

What residents say about “Jobs”



Since Day One of the Storefront we have focused on and spent a lot of time building foundation and trust with community members. One of the key community engagement tools that we developed is called “Community Speak”. Community Speaks are nights of community gathering, fun, and food and are good opportunities to connect with community members. Each community speak has a topic like food, community mapping, greening, jobs etc. It is a night for community members to have input into community-wide issues. We start with a real dinner, fun activities and facilitated discussions on the topic. The night ends with more fun and raffle draws. After each Community Speak, discussions are summarized and shared with community members, partner organizations and local politicians. Community speaks are organized 5 to 6 times a year in different buildings in the neighborhood and a minimum of 50-60 community members attend each one. They are fun and form the basis for commu-

nity wide planning and decision making.

For community speak dates please visit www.ourkgocommunity.com. Please find below highlights of our past two Community Speaks.

– **Dip Habib**, Coordinator of Events & Volunteers
East Scarborough Storefront

Jobs: Feb. 22; 4175 Lawrence Ave E; Jan. 26; Early Years Centre;

What kind of support do you need to improve your current employment or help to find a job?

- How to apply online
- Jobs that adapt to health issues
- Help with computer skills
- Educational support
- Help geared for specific needs of a Newcomer
- Recognition of international education and experience
- Information related to availability of careers and employment
- Encouragement, emotional support
- More resource centers

- Help with transportation
- Support for home based and small businesses
- Child care
- Help to overcome anxiety

How would you like the Employment Services delivered in your community?

- Courses that are affordable
- Flexible hours
- Training and jobs close to home
- Not just job postings
- Support for small businesses
- Advertising in community
- In-person interactions
- Help with transportation
- Support groups
- Retraining
- Computer access
- Within walking distance
- More employer participation
- In many languages
- Tailored services to individual needs
- Integration from training to work
- More centralized programs

For full summaries please contact Dip Habib at diph@thestorefront.org or Deena Douara at ddouara@thestorefront.org

Calling all artists to SUBTEXT

Subtext will be a dynamic, two day multi-arts festival that takes place beneath the Lawrence Avenue bridge on Saturday, August 27 & Sunday, August 28, 2011.

Throughout the summer of 2011, SUBTEXT will be preceded by community events, projects and community workshops. The weekend festival will feature live creative initiatives such as aerosol art, performing arts, storytelling, oral history, interactive visual arts projects and introductions to the natural

ravine area where the festival will take place. The venue is a unique amphitheatre created by the soaring support pillars of the bridge overhead that spans the ravine and a branch of the Highland Creek. The festival is the culminating event and celebration of the summer long *Bridging Project*, and links the above-bridge art interventions with the natural environment below.

We are completely open to interesting ideas and collaborations!
Are You An Artist? Singer?

Musician? Dancer? Theatre Group? Storyteller? Rapper? Choir? Poet? Environmental Group? Nature Nut? Photographer? Aerosol Artist? Member of the Media? Volunteer?

We need you! Get in touch with us now!

For more information, or to become involved in any way, contact Benedict Lopes at Scarborough Arts.

—**Benedict Lopes;**
416.698.7322

programs@scarborougharts.com
www.scarborougharts.com

Employment & Business Supports

ONGOING

- **What Job is Right for you?**
1st Tues. of each month, 1-4
- **Resume Drop-in,**
Fri.s, 10-12
- **Second Career Info Session, 2nd Wed. of each month , 10-12**

Storefront began providing one-on-one job search support in 2010 and in that year over 60 community members worked alongside Community Employment Specialists through:

- One-on-one support through out your job search
- Resume writing & editing
- Online job search
- Connections to jobs through the City of Toronto
- Information about job fairs, workshops and local hiring events

Of that group, over 40 community members found employment, with countless others connected to valuable resources and training programs.

Storefront staff also worked with businesses and entrepreneurs by providing resources including information on:

- Registering a business
- Licensing
- Insurance
- Hiring new staff

Support for local entrepreneurs was made possible through Storefront's partnership with volunteers from Students in Free Enterprise (SIFE), a University of Toronto Scarborough Campus student group that work along-

side community members to assist in writing successful business plans.
- **Sarah Rudge**, Coordinator of Employment and Business Supports



Youth Career Fair at University of Toronto, Scarborough Campus

UPCOMING

- **Personality Dimensions: Explore careers that suit your personality**
- **Social Media**



SIFE Business Planning Project with local entrepreneurs, students, and Storefront staff

Entrepreneur Support

New: Business Plan Writing Support for entrepreneurs. In partnership with the University of Toronto Scarborough Campus, Storefront can connect residents to supports while they write their business plan and build a marketing strategy for their new business.

If you, or someone you know, are a KGO resident and are starting their own business please have them call Sarah Rudge, Coordinator of Community Employment and Business Supports at (647) 347-1693, Ext 33.

Youth, OW, Summer Employment

In addition to Storefront's own Community Employment services, we also partner with other agencies to bring a specialized approach to employment.

Youth Employment TO

- For youth 16-30; up to

Grade 11 education

- Connect youth to employment, training and education

Toronto Employment & Social Services

- Information about On-

tario Works, ODSP

- Access to Job Incentive & Investing in Neighbourhoods Programs

Tropicana Community Services

- Summer Jobs for Youth

Not sure what job is right for you? Looking for a different job?



- Info about jobs that pay you to do what you love
- Find out how your favorite activities can be used to find work
- Complete an easy exercise to help discover careers you may be interested in

East Scarborough Storefront
4040 Lawrence Ave East

1st Tuesday of every month
From 1:00 pm to 4:00 pm

*All Community Members Welcome
No Registration Required*

Second Career Information

Out of work and thinking of going back to school?



2nd Wednesday of every month from 10 a.m. to Noon

East Scarborough Storefront
4040 Lawrence Avenue East
(416) 208-9889

No registration needed however space is limited.

Meet the Staff

Community Capacity Building



Janet Fitzsimmons, Coordinator of Community Capacity Building
Listen carefully on Lawrence Ave, and you can hear her laugh. Janet and her team work with residents and community groups to develop a community wide resident engagement strategy

that focuses on community leadership and capacity building.



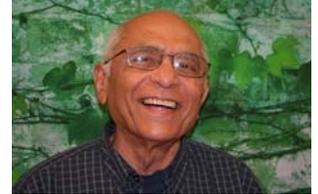
Calvin Kangara, Resident Engagement Project Lead
I believe that it is only people's power that will bring about meaningful change. I work with Storefront to build people's

capacity to make that happen first in KGO. And then...



Hodari Clarke, Neighbourhood Trust Project Facilitator
I'm currently developing a genre of music combining classical, hip-hop and storytelling. I recently joined the team and

will help support residents' community projects.



Phillip Isaacson, Seniors Outreach Worker
Philip is involved with seniors outreach and also teaches computer classes three days a week at The Point.

Community Employment Services



Sarah Rudge, Coordinator of Employment and Business Supports.
I enjoy listening to music, reading a good book and riding my bike. I connect residents to supports as

they look for work, and connect local businesses and entrepreneurs to business supports.



Carolyn Saenz, Community

Employment Specialist.
Canadian by birth. Peruvian by roots. Martial artist. Avid reader. Tea-lover extraordinaire. As a CES, I guide others in seeing their potential, support job goals and connect them to employment opportunities.



Liz Streich, Community Employment Specialist
I was born in Toronto and walked to school using the al-

leys. I am fluent in Hungarian and speak a little German. I am passionate about using a holistic and customized approach to helping people with their employment goals.

Community Resource Specialists



Samah Ahmed, Coordinator of Community Resources
Having to relocate many times during my childhood has prepared me to adapt to any environment. Born in Sudan, moved to Kuwait as a toddler, headed to Egypt after the Gulf war, then finally travelling across oceans with my family to come to Canada 18 years ago - 4 of which have been spent at the Storefront.



Munira Abid, Part-time CRS



Praveena Soundararajan, Part-time CRS
I started as a volunteer at Storefront 6 years ago and have been here since. I am studying Social

Work at York University. My hobby is learning different languages like Korean and French.



Salmina Sabah, Part-time CRS



Shane Beharry, Youth Resource Specialist

I have experience working with youth in different settings in probation and in residential homes. I'm passionate about providing youth with the resources and services they need.



Suji David, Part-time CRS
Not only am I CRS but I'm also an Ultrasound Technologist. My role here is to use the skills that I have learnt and the resources available to me to put a smile on the faces of residents.

Meet the Staff

Community University Initiatives



Ewa Cerda, Coordinator of Community University Initiatives

Aside from community development, I am passionate about travelling to new places, the slow food movement, yoga and books. Having grown up in Scarborough, I am excited to be working in my community on this new and exciting initiative.

Operations



Alison Isaac, Coordinator of Operations

I am a pan-Caribbean bookworm who has been with the Storefront for a year. I speak Spanish, sort of understand Portuguese, and have my eyes on Swahili. I divide my time outside of Storefront between writing, playing capoeira, and coordinating international partnerships for The Remix Project.

Carlton Miller, IT Specialist
Carlton takes care of all of Store-



front's computer, Internet, and printing issues and needs.



Errol Austin, General Maintenance

I speak some Patois, I like to dance, cycle, and enjoy cleaning and sewing, mending clothes, and

Director



Anne Gloger, Storefront Director

I love the work that I do! Bringing people together to turn

dreams into reality is something I find rewarding and exciting. The path I took to get here includes working in nursery schools, "special needs" schools, the YWCA, the 519 and the Odeon serving popcorn! Since 2000 I have had the honour of working with all of you to create this amazing place. I look forward to finding out where collaboration will lead us next!

practicing on the sewing machine. I'm a general handyman, my work changes at any time doing things that require my expertise, including installing office furniture, hanging pictures, and operating heavy machinery.

support various staff operations at Storefront. My interests include art, reading and music, and few know that I am a trained hairdresser and a musician.



Merilyn D'Cruz, Operations Specialist

A post graduate in Human Resources Management my passion for community services was unleashed during my 15 week assignment at United Way. I



Wobitu Yoseph, Housekeeper

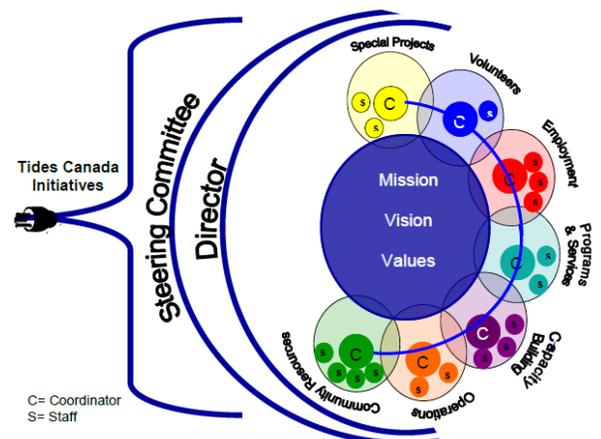
I have been working at the Storefront for 7 years, helping to make it a clean, welcoming space for the community. I enjoy jogging visit those who've been hospitalized. I am originally from Ethiopia and speak Amharic and Oromo.

Programs & Services



Deena Douara, Coordinator of Programs and Services

I have worked and loved working as a teacher, journalist, and communications consultant in the past. Using skills I've gained from all those experiences, my role at Storefront has been to foster and support partnerships both here and within the community at large.



Meet the Staff

Special Projects



Jaime Elliott-Ngugi, Special Projects Coordinator
I've been working with Storefront for over five years in 3 different positions. My role is to develop new projects and ensure that they are carried out with integrity and authentic community involvement, in a truly collaborative spirit. I'm currently working with youth

to re-design Storefront's building, as well as supporting the neighbourhood-wide Safety Initiative.



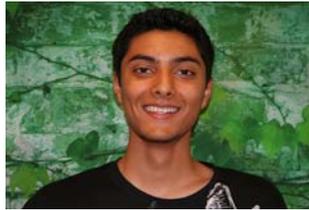
Sandra Hutley, Special Projects Assistant
Sandy supports the work of Special Projects and the Director, as well as being integral to Residents Rising.

YOUTH AMBASSADORS

As well as having taken a leadership role in the Community Design Initiative (CDI), Youth Ambassadors are also involved with outreach and delivering presentations about the CDI project.



Antenehe Alemu



Ajeev Bhatia



Nosa Osagie

Volunteers & Events



Dip Habib, Coordinator of Volunteers & Events
Dip plays a vital role in the community by supporting volunteers through the community volunteering program and by involving people in

program and event opportunities. Dip works with community members, agencies and groups to plan events, celebrations, campaigns and other initiatives that facilitate the development of a thriving

community in East Scarborough.



Schedule of Events

- } May 2: What Job is Right for You?; Storefront, 1-4pm
- } May 17: St. Margaret P.S.'s Fun Fair; 4-6pm
- } May 25: Unity in the Community Youth Conference 2011; info/register at 416-281-0262x233 or unity@esbgc.org
- } May 28: 43 Division CPLC Annual Open House & Community Picnic; 4331 Lawrence Ave E; 11- 2pm
- } May 28: Progress Community Church BBQ; 4242 Kingston Road; 11- 2 pm
- } TBC: Pension Clinics with Service Canada, East Scarborough Storefront

MAY 2011

Sun	Mon	Tue	Wed	Thu	Fri	Sat
1	2 Job work-shop	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17 Fun Fair	18	19	20	21
22	23	24	25 Youth Conference	26	27	28 Open House; BBQ
29	30	31				

Schedule of Events

- } June 1: Immigrant Women's Health Centre Mobile Unit at Storefront (by appt only)
- } June 2: East Scarborough Festival Market , St Margaret Parkette, 4130 Lawrence Ave E, 1- 5pm
- } June 7: What Job is Right for You?; Storefront, 1-4pm
- } June 10: Event: West hill Public School Fun Fair; 299 Morningside Ave; 4- 7pm
- } June 23: Residents Rising Multicultural Day; St Margaret Parkette, 4130 Lawrence Ave E; 1-5pm
- } June 23: Neighbourhood Orientation, 10-11, contact ihut-fless@cathcrosscultural.org to register
- } TBC: Seeds to Table to resume youth cooking program
- } July 15th; The Storefront 10 Year Anniversary ; 4040 Lawrence Ave E; 3 - 7pm
- } July 21; TRCA guided nature walk at Morningside Park; 5- 7pm
Registration required, Call 647 347-1693 x 26 to register

JUNE 2011

Sun	Mon	Tue	Wed	Thu	Fri	Sat
			1 IWHC	2 Festi-val Mar-ket	3	4
5	6	7 Job work-shop	8	9	10 Fun Fair	11
12	13	14	15	16	17	18
19	20	21	22	23 Multi-cultural Day	24	25
26	27	28	29	30		

EAST SCARBOROUGH
STOREFRONT

East Scarborough Storefront

4040 Lawrence Ave E
Scarborough ON M1E 2R2

Phone: 416-208-9889

Fax: 416-208-9239

E-mail: info@thestorefront.org

Website: www.thestorefront.org

Community Website:

www.ourkgocommunity.com

What we are:

- **We are a partnership of community members and services working together to create a thriving community in East Scarborough.**

What we do:

- **We act as a bridge between people, services and communities.**
- **We work together in a safe, welcoming and accessible environment.**
- **We nurture diversity and harmony.**

What we promise:

- **To listen to you**
- **To help you find the resources you need**
- **To look at and explore possibilities**

Samsam Ismael, -2011

Samsam Ismael was one of Storefront's first agency representatives. As a Community Liaison with the Toronto District School Board, Samsam worked at the Storefront diligently breaking down barriers to the school system for children and their families. As Samsam's role within TDSB changed, she

continued to be a strong Storefront supporter.

In 2003 Samsam spearheaded the Horn of

Africa Parents Association Homework Club which ran in partnership with Storefront for seven years.

IN MEMORIAM



Samsam was a special person who believed in community and fought for human rights both here and in Africa...she will be sorely missed

-Anne Gloger